Our five key objectives

1. Improve the website experience
2. Make your pension simpler to understand
3. Make the website accessible to everyone
4. Keep you up to date with the latest news
5. Test and learn so we can make improvements

The experience of each of our 6 million members is at the heart of everything we do. So we’ve transformed our brand and website to be...

Simple | Friendly | Confident

Benefits of the new website

- Simple navigation
- Easy to use tools and calculators
- New pages and updated content
- Useful links, hints and tips
- Frequently asked questions
- Helpful animations
- Faster and more detailed search
- Mobile friendly